



Local Delivery

Newsletter

May 2009

Launch of Ridgeway, Wing and Wendover & Chiltern Local Delivery Areas

On Friday 8th May the formal launch of these three Local Delivery Areas took place. The event marked a milestone in the implementation of the Local Delivery approach, as we move into a new phase of fully embedding the new ways of working across the county.

Sue Imbriano opened the event. She outlined the wider children and young people's agenda and shared with the audience the aims and ambitions of the Children & Young people's Trust over the coming years, of which the Local Delivery approach is a major part of achieving. Chris Munday, who is the programme's Sponsor, shared the response to the Lessons Learnt Review and the next steps for taking forward and embedding the approach. Chris said that we should be proud that the review concludes we are progressing well and asked for suggestions on how we should celebrate that fact. Suggestions included events that focus on what is happening in the local areas.

Other guest speakers included Peter Whitaker, Senior Educational Psychologist, who spoke about his role as a member of one of the Early Intervention & Prevention Panels and Debra Mansfield, Headteacher of Millbrook Combined School, who shared case studies which demonstrated the positive impact that the Local Delivery approach has had on the well-being of two children attending her school.

The first child that Debra spoke about was a disabled child at Key Stage 1. A Team around The Provider was set up involving a wide range of practitioners to support the school to meet the needs of the little girl. A Team around the Child was then set up which only had to meet once, with an annual review meeting scheduled to take place. The outcomes for this little girl included timely acquisition of equipment to meet her needs, as well as a package of support for the family which led to the child making huge progress. There was clarity on the roles and responsibilities of each person involved with the child, including family members, and clear lines of communication were achieved.

The second was a pre-school child whose mother was unable to leave the house; this meant there were difficulties with the little girl attending school. No application had been made for a school place and there were no transport arrangements in place. A Team around the Child was set up which led to a school place being secured; the mother was supported to make a preliminary visit to the school and the little girl attended an induction session; transport was arranged and the little girl started school and attended regularly. The next steps for this little girl are to maintain regular attendance, support transition to Year 1 and to enable the mother to bring her to school.

Delegates worked together in groups and their feedback identified that the Local Delivery approach gives a good structure to multi-agency work and that a strong focus on outcomes with real examples to demonstrate impacts were positive aspects. It was felt that there are challenges in relation to all practitioners understanding the Early Intervention & Prevention Process and the ongoing cultural change required to fully embed the approach. There was a strong consensus that what we should all be doing is getting on with it and making the necessary changes to embed the approach.

Thank you to all speakers and attendees for participating in the event.

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Lessons Learnt Review

Norah Fredrickson and Roger Booker, from University College London (UCL), presented the Review's findings and recommendations to the Children & Young People's Trust Board (CYP Trust Board) and Local Delivery Programme Board (LDPB) on 28th April. The review concluded that there is powerful evidence that in many respects the strategy is achieving what it is designed to achieve and should be the subject of public celebration. It made a number of recommendations which were fully endorsed by both the CYP Trust Board and the LDPB. Both Boards were encouraged by the positive findings of the Review and are committed to celebrating our success.

We will be working on an Action Plan for implementation of the recommendations and in response to the Review we will be working on the following, over the coming months and year:

- Focus on celebrating our achievements and how we do that
- Articles for journals to share good practice
- Review of communication including the Local Delivery newsletter
- Review how services are re-organising to accommodate the new ways of working
- Move from programme to fully embedded operationally:
 - Services embedding the new ways of working
 - Review what support is needed
 - Developing the final model
 - Developing local partnership arrangements within the context of the revised Trust arrangements
- Focus on impact on outcomes and ways of working
- Consider further evaluation in another year's time

The Executive Summary is attached to the newsletter and a copy of the full report will be made available to you upon request from Collette McCarthy cmccarthy@buckscc.gov.uk.

CAFs—End of Term

We understand that you may have been having concerns about a pupil and the end of term is a date that concentrates your thoughts. This does pose a few problems, as you, as the CAF completer, will not be available for a TAC during school holidays. If you think a CAF might be appropriate, speak to the relevant CAF coordinator and discuss this in advance of the holidays.

The application form for CAF training in May, June and July is available from Hazel David. Please email her at [hdavid@buckscc.gov.uk](mailto:h david@buckscc.gov.uk)

CAF Training

All courses run from 9.30am – 12.30pm.

- 22nd May: Green Park
- 3rd June: Foxes Piece, Marlow
- 8th June: Winslow
- 24th June: Foxes Piece Marlow
- 2nd July: Wycombe Cricket Club
- 6th July: Winslow
- 14th July: Hazlemere Golf Club

CAF Hints and Tips

Please check the postage on CAFs which are sent via external mail to our offices in Amersham. A number have been arriving with excess postage to pay.

Family Information Service; update on development

The Buckinghamshire Family Information Service is a new service being set up to help families and those who work with families find the information and advice they need. It is part of the Government's Parent Know How programme and will deliver the statutory duty of section 12 of the Childcare Act 2006. It will provide information on anything from sporting and leisure activities to after school clubs, childminders to parenting advice and so on.

Given the wide range of stakeholders who have an interest in the Family Information Service we will be using the Local Delivery Newsletter to provide a monthly update on the project.

Update on Development

The Buckinghamshire Family Information Service will be operational from September 2009. The new Family Information Service will be a re-branding and expansion of the current provision offered by Buckinghamshire Children's Information Service and will be available via telephone enquiries, Internet, outreach and a brokerage service to help support parents find suitable childcare for their child(ren).

Anyone wishing to search on-line for Buckinghamshire service and activity providers will be able to do so, from September onwards, by using the Parent Know How Directory on the Direct Gov website. Our own Buckinghamshire Family Information Service on-line Directory will hopefully be running as a pilot during September and be live from October onwards.

We have moved our promotion events to launch the service to January 2010. There will be a number of events at schools and Children's Centres across the county to promote the service to children and young people in particular. The week will conclude with a day of family activities in the Friars Square and Eden Shopping Centres. It will be an opportunity for families to see and try a selection of activities registered on the on-line Directory and pick up information on a range of services, such as Children's Centres, library services etc.

Consultation Exercise

A wide-ranging consultation exercise was launched on 16 March to ask children, young people, parents and carers and the people who work with families what they want from the service. The consultation takes the form of a short questionnaire, which is available in hard copy or online at www.buckscc.gov/fis. Everyone who responds will have the opportunity to be entered into a free prize draw with the chance to win a Nintendo Wii console. The consultation runs until 1 June and was advertised in Bucks Times, on the Buckinghamshire County Council website, has been extensively circulated electronically to a wide range of contacts, including schools, as well as in hard copy to libraries, early years providers, Children's Centres and Connexions venues. So far, 631 responses have been received. Please feel free to forward the consultation link above to any contacts you have who may be interested and encourage them to complete and return it.

Website Design, Information Feeds and Training

A current priority is working with our supplier to agree the design of the Family Information Service website, the various information feeds into and out of the database, the population of the services and activities section of the database as well as organising training on the various applications for all those who require it. It has been agreed that the Family Services Directory should be developed first to ensure it is fully functioning by Autumn this year, followed by further development of the website by April 2010.

Report to COMT

A report will shortly go to COMT to inform the Management Team about key aspects of the development of the service to meet the statutory duty. This covers a number of issues including: the proposed content of the FIS website, partnership working between FIS and Bucksinfo.net, FIS branding and how to deliver the telephone helpline and brokerage requirements.

If you would like more information on any aspect of the project, please contact the Project Team (Liz Smith on 01296 387473 and Linda Slim on 01296 387476, or email familyinfo@buckscc.gov.uk).

Contacts

Further information on Local Delivery can be obtained from:

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Local Delivery Project Leader
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E-mail: cmccarthy@buckscc.gov.uk

Future Editions

We would like to keep you all up-to-date with the implementation of Local Delivery across all services and partner agencies. We welcome articles on developments and updates on progress.

Please send articles to Emily Frost by email: hfincher@buckscc.gov.uk

The deadline for submissions for the next edition is **3 June**.

A Buckinghamshire Partnership:

Buckinghamshire County Council
Aylesbury Vale District Council
Chiltern District Council
South Bucks District Council
Wycombe District Council
Buckinghamshire Primary Care Trust
Oxfordshire Buckinghamshire Mental Health Trust
Buckinghamshire Hospital Trust
Strategic Health Authority
Buckinghamshire Local Safeguarding Children Board
National Probation Service, Thames Valley
Thames Valley Police Authority
Learning and Skills Council
Voluntary Sector
Buckinghamshire Further Education Colleges
All Buckinghamshire Maintained Schools